



Thank you for choosing Medbury Medical Services for your Covid-19 testing.

Please take your time to read through this easy-to-follow guide. It gives you all the useful information you need to know about the Medbury Covid-19 testing package.

We are delighted to be of service to you and are committed to providing you with the best possible experience.

With the permission of the Lagos State Government, we have been accredited to provide Covid 19 Testing.

Our primary objective is to seamlessly serve as many Corporate organizations and individuals as possible leveraging on our team of highly trained experts, state of the art equipment and technology.

Please find below more information about our Covid 19 testing package .

A. BOOKING AND APPOINTMENTS

1. Booking requests can be made through various ways

b. Send a request via email to:
covid19testing@medburymedicals.com

c. Call our Customer Service desk on
**(0700MEDBURY (0700-6332879)
09088999900, 09027331921)**

2. Make Payments

3. Date and time is confirmed for your appointment via email.

- Endeavour to arrive at a good time for your appointment.
- Appointments will be strictly adhered to and missing the time allotted to you may lead to longer waiting times.
- Please note that you will be required to show your appointment confirmation email or reference number before the test is administered.

Required Information

You will be required to complete a registration form online or at the center.

Following your online confirmation, a link will be sent to you to complete a form.

Completing this form online tends to reduce your waiting times during testing ; please endeavour to complete the form before your test.

For Corporate organizations, our team will require additional information such as Location , Number, Details of staff to be tested.

You will also be required to provide a list and details of individuals to be tested prior to testing date as below.

Personnel will also be required to sign a medical release form which allows them to release their medical information confidentially to a relevant representative from their company if they so wish.

Please note that is not compulsory and participants can decline this at any time.



Appointment Cancellation

If you have to cancel or postpone your appointment for any reason , endeavour to give a minimum of 24 hours' notice.

Are you symptomatic?

If you are symptomatic and require testing, kindly endeavor to inform our Covid 19 booking team ahead of time. This is to enable us prepare to receive you whilst protecting you and others.



On the day of The Covid-19 testing

Specimen will be collected by highly qualified and trained personnel

Personal protective equipment (PPE) required for sampling collection will be fully donned to ensure your safety and that of the sample collectors.

The samples that will be collected include

1. Upper respiratory tract specimens- Nasopharyngeal swabs and oropharyngeal swabs
2. Lower respiratory tract specimens - Deep-cough sputum

Please note that the process of sample collection is painless although some find it uncomfortable.



RESULTS & CERTIFICATES

Typically, reports and or certificates are issued within 24 -48 hours post sample collection and will be sent via email to you and or your designated company representative.

You can also track your results on our website.

www.medburymedicals.com/covid-19-test

by inputting the email address used for booking in the space provided.

If you require a hard copy, please notify the Covid-19 booking team.

WAITING TIME

It takes an average of 15 to 30 minutes to complete your evaluation.

Please note that it may be considerably longer if you do not adhere to the scheduled appointments.

The Test itself takes about 5 to 10mins, you will however be required to comply with infection control requirements such as hand washing and temperature checks.

You will also be required to complete some documentation onsite.

DRESS CODE

While there are no strict rules to how you dress, we recommend that you wear loose fitting clothes to be more comfortable.

For Corporate Clients

2. Lower respiratory tract specimens -
Deep-cough sputum

Please bring along your company identification card along with any other nationally accepted photo Identification such as your National Drivers' License, Biodata Page of International Passport etc

FEEDBACK FORMS

Your feedback is important to us. Following your test, you will be asked to complete a short feedback form on your experience with us.

CASE REPORTING

In reporting of cases and test results , we follow National reporting requirements.

In general, all test results, irrespective of outcomes (positive or negative) will be reported to relevant National authorities.



CONFIDENTIALITY

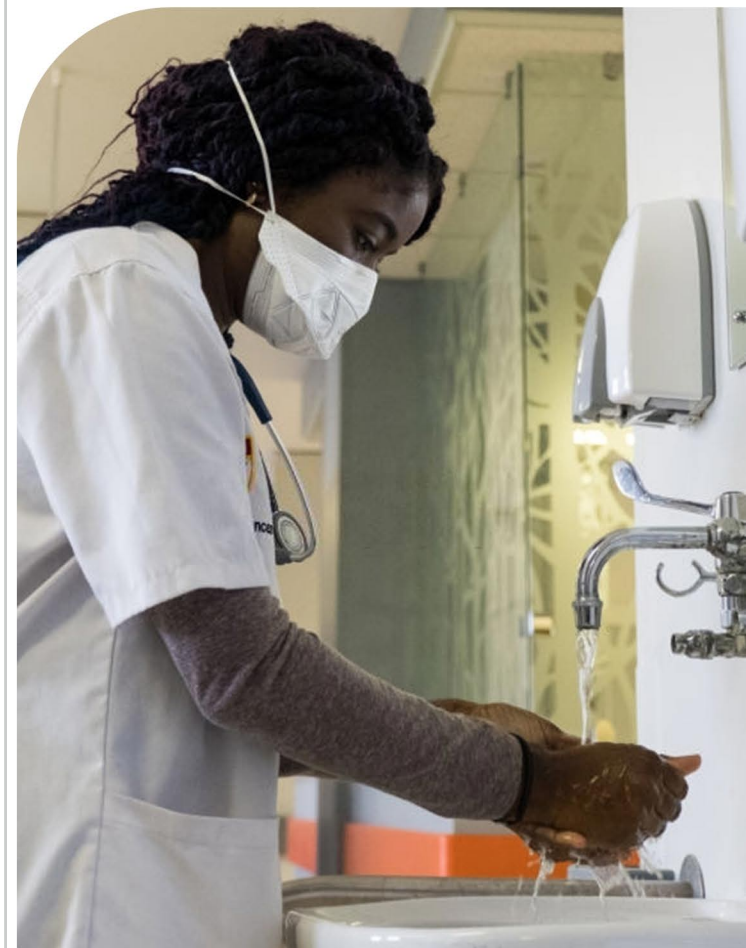
Rest assured that all information provided and gathered during the process of your testing will be treated with utmost confidentiality.

Results will however be shared with relevant Governmental bodies as per country protocol.

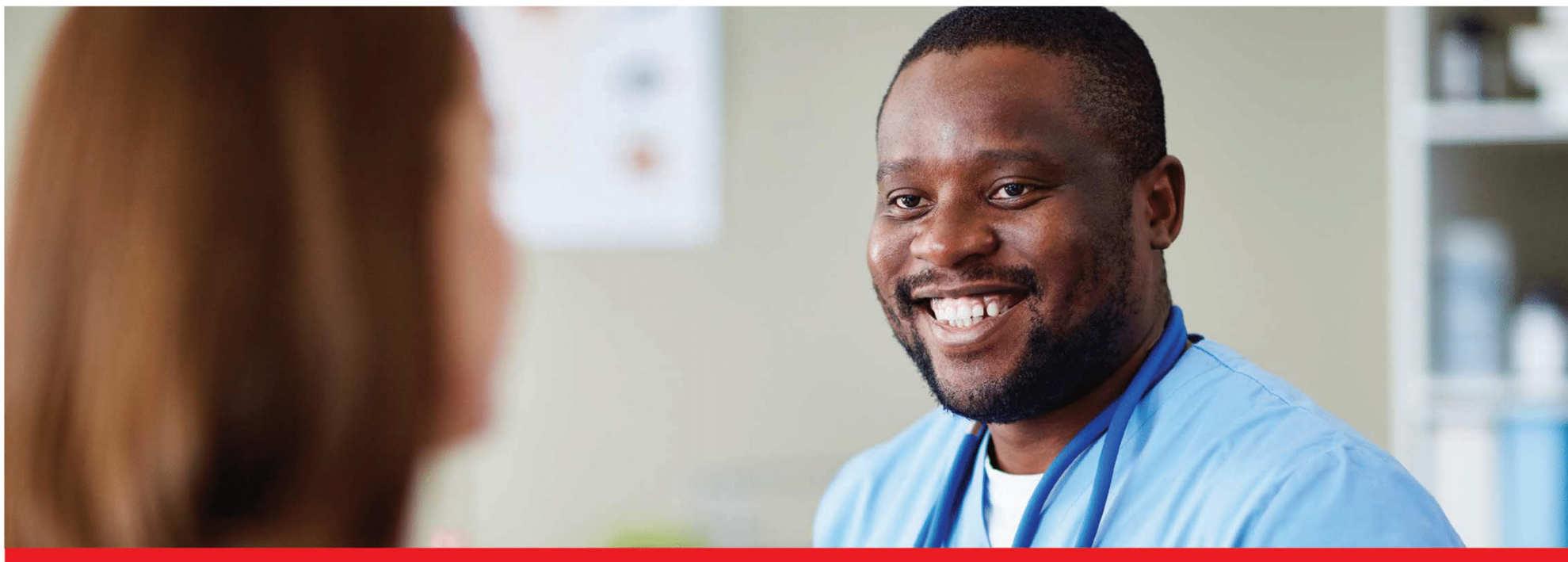
Please note that if testing is conducted by a company for the purpose of work, result will also be shared with relevant contact person within the organization; as described above, a consent will be received from the participant before this is done.

SAFETY INFORMATION

- Smoking is NOT permitted on Medbury grounds.
- If you hear a fire alarm, please follow the instructions of our staff or fire safety officer.
- Our member of staff will tell you if it is a drill.
- Violence or aggression is not acceptable, please speak to the designated member of the Medbury Team if you have any concerns .



Welcome to Medbury!



Contact us today

GLOBAL HEADQUARTERS:

7B, Admiralty Road, Off Admiralty Way, Lekki Phase 1, Lagos, Nigeria

0700MEDBURY (0700-6332879)
09070366257, 09070366241
09027331921

IKEJA CENTER:

30, Abba Johnson Crescent, Adeniyi Jones, Ikeja, Lagos, Nigeria

0700MEDBURY (0700-6332879)
09088999900,
09027331921

PORT HARCOURT CENTER:

45, Elelenwo Street, GRA Phase 1, Port Harcourt, Rivers, Nigeria

09070366255
09070366252
09070366257

DELTA CENTER:

1, Twins Clinic Drive, Off Deco Road, Warri, Delta, Nigeria

09070366247
09023423663

EMAIL:

info@medburymedicals.com
covid19testing@medburymedicals.com

SALES AND MARKETING ENQUIRIES

LAGOS : 09070366247

PORT HARCOURT : 09020151610